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COO Wealth Management & Private Banking Breakfast Briefing XLVIIV

Thursday I May 2025 (1600-1800) — Andaz Hotel, 40 Liverpool St, London EC2M 7QN

0805-0815	WELCOME
	Outline the objectives of the COO Briefing Series and recap on topics discussed at the last briefing.
	Dave Mason, CEO at Solve Partners
0815-0900	Al in Wealth Management – examining tangible Al use cases that drive productivity as well as real-world Al applications with Eddie Russell, Solve.
0900-0915	COFFEE AND NETWORKING
	Opportunity to stretch your legs and network with your peers
0915-0955	Build vs Buy. Key lessons from Scandinavia on in-house AI capabilities with Nick Raine (Soderberg) also need an example of a wealth-led build
0955-1000	THANK YOU AND WAVE GOODBYE – Key conclusions

owenjames

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What is the context of these Briefings?

This series of briefings for the Chief Operating Officers from the largest private banks and wealth managers continues to offer a platform for peers to network, hear from the experts and seek solutions to the business issues with which they grapple on a day-to-day basis. These briefings explore topics such as how to manage cost income ratios more effectively; examine different aspects of the customer journey; as well as learn how to keep the regulator happy and provide a high-quality service.

Participant List

- **Atomos** Operations Director & Head of Systems and Technology
- Bank J. Safra Sarasin Ltd Chief Operating Officer, London Branch
- Border & Cie (UK) PLC Chief Operating Officer
- **Brooks Macdonald Asset Management Ltd** Chief Technology Officer
- **Brown Advisory** Head of International Private Client Operations
- **Brown Shipley & Co Ltd** COO Transformation Specialist
- Canaccord Genuity Wealth Planning Ltd Chief Operating Officer
- Cazenove Capital Management Ltd Chief Operating Officer, UK Wealth Management
- Finli Group Chief Operating Officer
- Fundsmith Head of Operations
- Handelsbanken Asset Management Chief Operating Officer
- HFMC Wealth Management Ltd Chief Operating Officer
- **Hurst Point Group Chief Technology & Transformation Officer**
- Irwin Mitchell Chief Operating Officer
- James Hambro & Partners LLP Chief Operating Officer
- JM Finn & Co Ltd Chief Operating Officer
- Julius Baer International Ltd Chief Operating Officer
- Killik & Co Strategic Operations Director
- Killik & Co Chief Operating Officer
- Lincoln Private Investment Office Chief Operating Officer



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- MASECO Private Wealth Chief Operating Officer
- Perspective Financial Group Ltd Chief Operating Officer
- Rathbones Group Plc Head of Strategy & Architecture
- RBC (Royal Bank of Canada) Wealth Management International Chief Operating Officer
- Rothschild & Co COO of Investments
- Saranac Partners Limited Head of Operations & Onboarding
- Sarasin & Partners LLP Client Affairs Business Manager, Associate Partner
- **Schroders Plc** Head of Business Consultancy
- **Sóderberg & Partners –** Chief Executive Officer
- **Stifel** Chief Operating Officer
- **Tideway Investment Partners Chief Executive Officer**
- Timothy James & Partners Chief Operating Officer Financial Planning Operations
- Waverton Investment Management Ltd Chief Operating Officer
- Waverton Investment Management Ltd Director & Head of Operations
- Wren Investment Office Ltd Chief Operating Officer

Experts & Organisers

- Solve Becky Colegtrave, Director
- Solve Dave Mason, Managing Director
- Solve Karl Cranswick, Director
- Rathbones Group Plc Andy Brodie, Chief Operating Officer
- FoxRed Insight Gilly Green, Director
- Owen James Group John Hall, Senior Delegate Manager
- Owen James Group Rebecca Leitch, Conference & Content Manager
- Owen James Group Georgia Edwards, Event Support Officer

